WINNER: **Guest Relations over 200 rooms**

TRUMP®

NATIONAL DORAL

MIAMI

TRUMP NATIONAL DORAL

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

CELEBRATING THE HEART OF HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

CELEBRATING THE HEART OF HOSPITALITY

WINNER: Guest Relations under 200 rooms

ACQUALINA®
RESORT & RESIDENCES ON THE BEACH

ACQUALINA RESORT & RESIDENCES

30TH GMBHA ANNUAL INN KEY AWARDS LUNCHEON
CELEBRATING THE HEART OF HOSPITALITY

WINNER: Community Service over 200 rooms

JW MARRIOTT
MARQUIS
MIAMI

JW MARIOTT MARQUIS MIAMI

30TH GMBHA ANNUAL INN KEY AWARDS LUNCHEON
CELEBRATING THE HEART OF HOSPITALITY

WINNER: **Community Service under 200 rooms**

THE BETSY SOUTHBEACH

THE BETSY HOTEL

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

WINNER: **Employee Relations over 200 rooms**

MIAMI LAKES HOTEL
ON MAIN

MIAMI LAKES HOTEL ON MAIN

30TH GMBHA ANNUAL INN KEY AWARDS LUNCHEON
CELEBRATING THE HEART OF HOSPITALITY

WINNER: **Employee Relations under 200 rooms**

FAENA

HOTEL MIAMI BEACH

FAENA MIAMI BEACH

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

CELEBRATING THE HEART OF HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

CELEBRATING THE HEART OF HOSPITALITY

WINNER: Environmental Quality over 200 rooms

ST REGIS
BAL HARBOUR

ST REGIS BAL HARBOUR

GMBHA ANNUAL INN KEY AWARDS LUNCHEON
CELEBRATING THE HEART OF HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON
CELEBRATING THE HEART OF HOSPITALITY

WINNER: Environmental Quality under 200 rooms



FISHER ISLAND CLUB

30TH GMBHA ANNUAL INN KEY AWARDS LUNCHEON
CELEBRATING THE HEART OF HOSPITALITY

WINNER: Diversity in the Workplace

HYATT REGENCY MIAMI

HYATT REGENCY MIAMI

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

CELEBRATING THE HEART OF HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

CELEBRATING THE HEART OF HOSPITALITY

WINNER: Concierge over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Mauricio Botero

Intercontinental Miami

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Concierge under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Paul Drecq

The Betsy Hotel

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Recreation / Spa over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Norma Szubartowski

JW Marriott Miami
Turnberry Resort & Spa

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Recreation / Spa under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Zayma Bazan

Acqualina Resort &
Residences

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Bellperson over 200 rooms

GMBHA ANNUAL INN KEY AWARDS LUNCHEON



Carlos Mena

Fontainebleau Miami Beach Hotel

GREATER MIAMI & THE BEACHES HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

WINNER: Bellperson under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Henry Cajina

Hilton Bentley Miami
South Beach

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Security over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Leonel Alicea

Hilton Miami Downtown

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Security under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

Len Georges

The Ritz-Carlton
Coconut Grove



GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Front Desk over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

Kristopher Perez

JW Marriott Marquis



GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Front Desk under 200 rooms

GMBHA ANNUAL INN KEY AWARDS LUNCHEON



Mary Carmen Lopez De Lara

Hotel Beaux Arts
Autograph Collection
Miami

GREATER MIAMI & THE BEACHES HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

WINNER: Banquets over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

Nathaly Reyes

Miami Marriott
Biscayne Bay



GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Banquets under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

Erika Cruceta

Mayfair House
Hotel & Garden



GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Engineering over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

Henry Zelaya

Trump National Doral



GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Engineering under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Jose Velasquez Mayorga

Faena Miami Beach

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Administration over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Mildret Kahn

Loews Coral Gables

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Administration under 200 rooms

GMBHA ANNUAL INN KEY AWARDS LUNCHEON



Stephanie Marchand

Acqualina Resort
& Residences

GREATER MIAMI & THE BEACHES HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

WINNER: Culinary / Kitchen over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Lorie Frigola

Kimpton Epic

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Culinary / Kitchen under 200 rooms

GMBHA ANNUAL INN KEY AWARDS LUNCHEON



Olga Fonrose

Mr. C Coconut Grove

GREATER MIAMI & THE BEACHES HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

WINNER: Food & Beverage over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Emilio Lugo

The Biltmore
Miami-Coral Gables

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Food & Beverage under 200 rooms

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

Pedro Herrera

Kimpton Surfcomber Miami Beach



GREATER MIAMI & THE BEACHES HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA ANNUAL INN KEY AWARDS LUNCHEON

WINNER: Roomkeeper over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Ailema Hernandez

Four Seasons Hotel Miami

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Roomkeeper under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Esteban Pinto

Fisher Island Club

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Lodging over 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON



Rosie Suastegui

The Ritz-Carlton
Key Biscayne

GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

WINNER: Lodging under 200 rooms

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

Jose Castillo

Fisher Island Club



GREATER MIAMI & THE BEACHES
HOTEL ASSOCIATION
PARTNERS IN HOSPITALITY

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

GMBHA
ANNUAL
INN KEY AWARDS
LUNCHEON

2026
White Glove
Awards

WINNER

TERESA
GOMES ALBUIXECH

Biltmore Hotel Miami Coral Gables

UP AND COMING



WINNER

RHIANON AGUILAR

InterContinental Miami

CONCIERGE OF THE YEAR



WINNER

MAURICIO BOTERO

InterContinental Miami

LIFETIME ACHIEVEMENT

